

# Update Your Program and Service Listing using our Online Database.

## Quick Guide

1. Visit [www.211connects.org](http://www.211connects.org)
2. Once there click on "Community Reports".



Home    Need Help?    Community Partners    TBIN Services    Who We Are    **Community Reports**    Contact 2-1-1



3. Click on **Online Directory**.

2-1-1 Community Reports

Online Directory

4. When you get to the online database, click on "My Account".

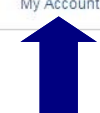


Search for Services    2-1-1 Connects    Need Help?    Community Partners    TBIN Services    Who We Are    Contact 2-1-1

2-1-1 Tampa Bay Cares Online Database

[Search](#)    [Services](#)    **[My Account](#)**    [Help](#)

A Health and Human Services Online Directory



5. Next, you'll need to **"Create a New Account"**. You will be creating your own New Password and User Name from here.

2-1-1 Tampa Bay Cares Online Database  
A Health and Human Services Online Directory

You must sign in to use "My Account"

[Create a new Account »](#)

Why should I create an account?  
Personal history of recently viewed profiles.  
Submit changes to resource records.  
Create and manage resource groups.

6. Sign In after registering.

**Existing Users Sign-in**

User Name

Password

Remember Me

[Forgot your password?](#)  
[Forgot your username?](#)  
[Create an account](#)

7. On the left hand side of the page, click on the link that says **"Start Searching"**.

2-1-1 Tampa Bay Cares Online Database  
A Health and Human Services Online Directory

## My Account

View your recent history and manage your account.

No history available.

[Start searching »](#)



8. Click on **"Advanced Search"** and search your agencies name and county of office location.

Advanced Search

Search by fields you're interested in.

Keywords

All of these words

9. Click on the name of your agency to review the record.

Resource Results

[List View](#)

[Map View](#)

Viewing 1-1 of 1 results:

- [2-1-1 Tampa Bay Cares, Inc.](#)  
14155 58th Street N,  
Suite 211  
Clearwater, FL 33760  
(727) 210-4233  
211 Lead Agencies, Nongovernmental Agency Departments

10. Your programs and services are listed at the bottom of the page. Click on the name to edit those records.

Related Resources

[2-1-1 Tampa Bay](#)  
[Tampa Bay Information Network \(TBIN\)](#)

11. **"Report Incorrect Information"** (Edit) or **"Verify Information"** (confirm) all your program records are correct by click one of the links above the map.

[Report incorrect information](#) | [Verify information](#)

If you have any questions or need assistance, please contact the 2-1-1 Tampa Bay Cares, Inc, Help Desk at **727-210-4239** or email us at [update@211tampabay.org](mailto:update@211tampabay.org).